

# U.S. DEDICATED LOGISTICS

*We Do What We Say*

## About Us

We are your partners in supply chain & warehouse solutions innovations.



## COMPANY BRIEF

"We Do What We Say"



U.S. Dedicated Logistics is a warehouse, storage and logistics expert situated in North Carolina.

As a trusted partner, solutions expert and services provider to their clients, the USDL team delivers quality service with unwavering determination and attention to detail. The proactiveness and expertise of the USDL extends across and beyond the region.

The experienced and expert team of USDL is invested in ensuring mutual growth & success.



# CORE VALUES

*We offer customizable and flexible warehousing solutions include storage, inventory management, order processing, packing and repacking & VAS.*



## COMMITMENT TO SERVICE

We are committed to deliver our best -  
Everytime - with unwavering determination



## CONTINUOUS IMPROVEMENT

We strive to better ourselves to keep ahead of  
your requirements so you can rely on us to be  
your experts.



## VALUE PROPOSITION

We do not stop at just what is asked. We go  
beyond the usual vendor service association.  
We want your business to grow by associating  
with us.



## ENHANCING YOUR GROWTH

Our goal is to maximize your savings and  
minimize your storage operations investment.



## FLEXIBILITY & ADAPTABILITY

Adaptability is our strength. Flexibility to change  
as per evolving and dynamic requirements is  
our forte.



## RELIABILITY ASSURANCE

We want you be to assured that you can focus  
on your core business by leaving your  
warehousing requirements & merchandise  
safety in our hands

# WAREHOUSING

*We make storage logistics solutions an extremely friendly experience - with our innovative & technology enabled systems.*



## Specialized Warehousing

Our Smart Warehouse Storage Solutions ensure the safety, security and well-being of your inventory.



## Fulfilment Services

We enhance your inventory management experience while generating value for your supply chain network.



## Storage & Transportation

Our utilization of latest technologies guarantee you have precise information of your inventory



# ROBUST WMS

*With our preferred technology partners, we provide WMS solutions that guarantee you having a precise information of your inventory*



## Expertise

- We partner with the pioneers of 3PL Warehouse Management Systems with over 33 years of core WMS solutions expertise.
- Focused exclusively on 3PLs.
- We work with advisors and consultants comprising of members and frequent speakers of WERC, IWLA, GCCA, TWA, SWA and others.



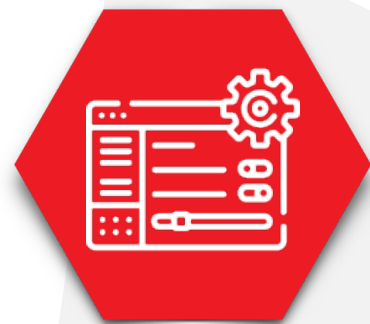
## Visibility

- On demand client-access to real-time inventory and order information.
- Customized web-based portal for anywhere-access.
- Online order entry allows suppliers to submit orders directly.



## Efficiency

- 10 - 100,000+ orders a day with high volume E-commerce fulfilment.
- Robust document management for capturing and storing signed documents and images.
- Automated emailing of reports according to customers' needs.



## Configurability

- Ability to track by multiple units of measure with automatic conversion calculations.
- Customized screens, processes and reports.
- Role-specific access levels.
- Complete access to system-wide configuration.



## Compatibility

- DI: X12, XML, service bureau, CSV Imports. ERP and accounting system integration i.e. Quickbooks.
- Integrate with all major shopping carts: Shopify, Magento, Amazon, BigCommerce and more.
- Shipping carriers integration (UPS, FedEx, etc.) for fast & seamless order processing.



## Reliability

- Built within Microsoft Dynamics NAV platform for enterprise-level reliability.
- Strict database validation rules.
- Hourly, daily and monthly backup protocols.
- Wireless Scanning and Compliance Labelling (UCC, 128s, License Plates).

Get a detailed infographic of our WMS features here\*



\*Clicking on the icon will take you to the uploads section of our secure website

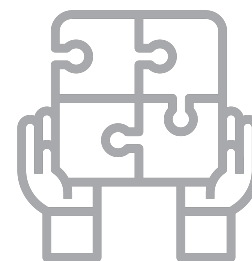
# FACILITY SERVICES

*We make sure it does not end with storage solutions. Our dedicated Experts continually strive to generate more value for your supply chain.*



## Cost Reduction Strategies

We help streamline your operations by limiting operational capital requirements and by enhancing operational efficiencies.



## Consolidation and De-con Centres

Our distribution network and localized presence further reduces costs by minimizing and consolidating the number of deliveries.



## Pool Distribution Centres

We help limit and reduce operational expenses by consolidating cargo and freight for inbound and outbound operations



## Palletization Programs

Our expertise allows us to enhance and optimize your pallet packing and stacking requirements. trailer utilization by out team further increase operational efficiency.



## Cross-Dock Operations

Enhanced cross-docking efficiency where required based on service needs. Our operational optimizations save you critical operational investments.



# OUR EXPERTISE

We offer dedicated and shared operations for your short-term and long-term supply chain essential requirements.

## Specialized Warehousing



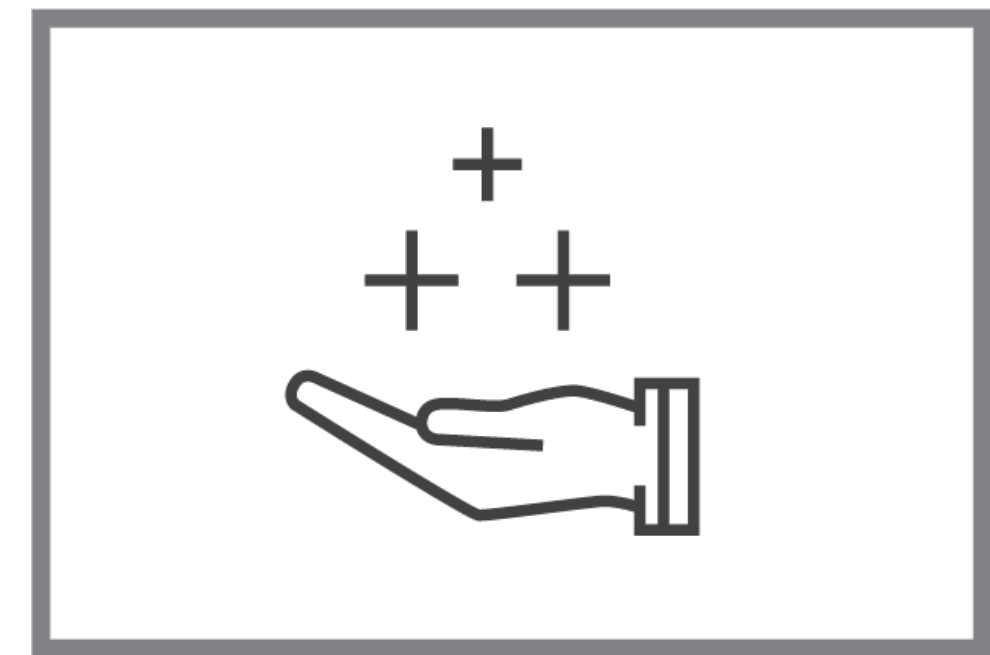
- Organic and Food Grade
- Surveillance and Monitored
- Temperature Controlled
- Hazardous Materials
- Chemical and Corrosives
- Pharmaceuticals
- Compositional

## Fulfilment Services



- Order Fulfilment
- Pick and Pack
- Sort/Segregate Operations
- Line Sequencing
- Kitting
- Reverse Logistics
- Vendor Managed Inventory
- Bar Coding
- Quality Inspections
- Rework / Repackaging

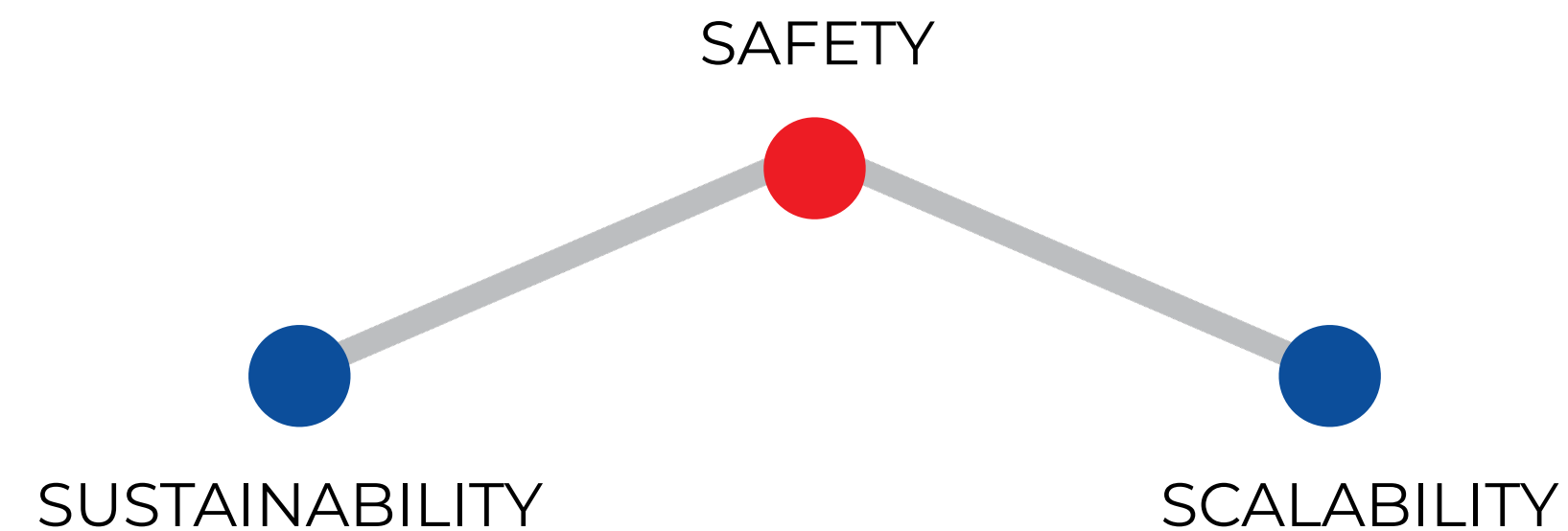
## Technology solutions



- Pick & Drop Tracking
- Storage Surveillance
- Customer Portal
- Dedicated Storage Comms
- Tagging & Custom RFID
- Merchant & Driver Portals

# CUSTOMIZATION

We strive to become your strategic partner and advisor. Our competencies are to analyze, develop and execute customized solutions



“You drive your business growth. We drive your Supply Chain.”

Solution Brainstorming And Requirement Analysis

Real-Estate And Warehouse Selection

Warehouse Architecture

Process Flow And Work Instruction Consultation With Process Designs

Operational Efficiency And Process Execution

Expert And Experienced On-Site Leadership

Efficient Labor Resources

Tech-Enabled Warehouse Management Systems

Continuous Improvement Program

Detailed KPI Reporting And Metrics Visibility

Wide Presence Across U.S.

Exceptional Partner Network Support



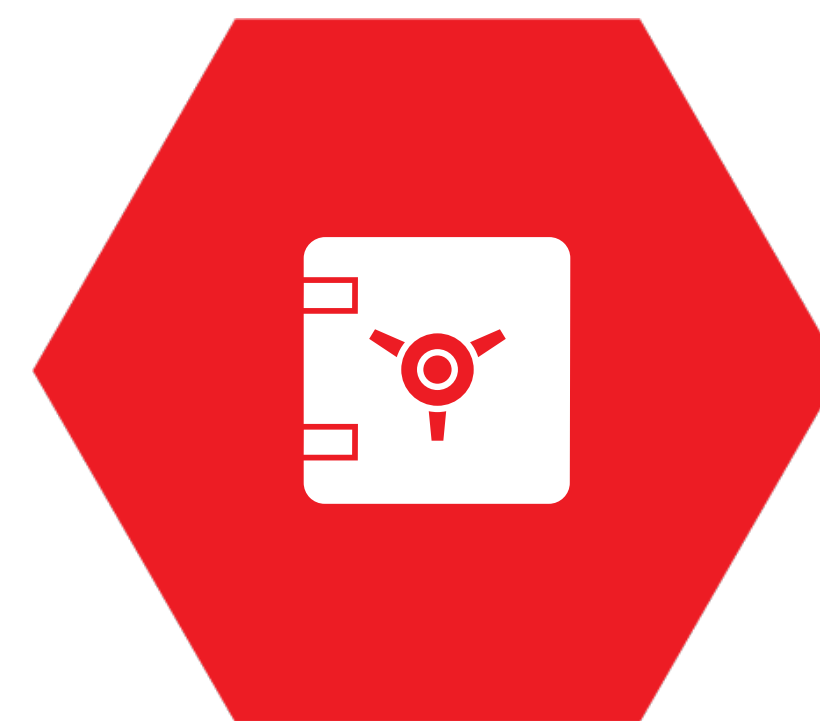
# COMMITMENT

*We make storage logistics solutions an extremely friendly experience - with our innovative & technology enabled systems.*



## Sustainability

We strongly believe in environmental accountability. Our efforts to integrate sustainability into our operations greatly reduce the carbon footprint of our clients' supply chain.



## Safety

Security and safety of inventory is our top priority. Our technology and WMS integrations ensure the security of our client's inventory and goods.



## Scalability

We are Proactive. We are Flexible.  
This brings in unparalleled scalability towards fulfilling the requirements of our clients. We want our clients to continually grow their business.



# U.S. DEDICATED LOGISTICS

We use our resources to put together  
a data driven solution to aid in  
growing your business

We have over 80 years of  
combined industry experience

## We Do What We Say



627 Distribution Drive, Suite A, Morrisville, NC 27560 | 919-798-9937

[sales@usdedicatedlogistics.com](mailto:sales@usdedicatedlogistics.com) | [usdedicatedlogistics.com](http://usdedicatedlogistics.com)